

INFORMATION TO PERSONS WHO FILL IN THE FORM "CONTACT REQUEST" PURSUANT TO ART. 13 OF THE EU REGULATION 2016/679

This information is given to those who fill out the form "CONTACTS" pursuant to art. 13 GDPR 679/16 - "European regulation on the protection of personal data".

Types of Personal Data processed

The personal data processed are those provided by the data subject when he completed the form "CONTACTS" on the site through which the following data are requested: name and email address, possibly integrated with other data already known to the Data Controller by virtue of previous communications or contacts, ensuring in any case the consistency of the processing.

Personal Data Controller

The Data Controller of personal data is Sky Star Services S.r.l. with an address in Via Dosso Alto, 68 - 00054 Fiumicino (Rm) which can be contacted at the following email address: skystar@pec.it , telephone 06.65029185/6.

Data Protection Officer (DPO)

The Data Controller has appointed a Data Protection Officer (Data Protection Officer - DPO) who can be contacted at the following email address: dpo@basicsrl.com.

Purpose of processing

The personal data of the natural persons who have completed the form "CONTACTS" are processed for the purpose of evaluating the requests or suggestions received, responding to reports, or providing the requested information.

Legal basis

The processing of personal data is carried out on the basis of the following conditions of lawfulness of processing:

- consent of the interested party (art. 6 par. 1 lett. a)

Processing methods

Personal data will be processed in paper, computerized and telematic form, in compliance with the provisions of art. 32 of GDPR 2016/679 regarding security measures, by persons specifically appointed and in compliance with the provisions of art. 29 GDPR 2016/ 679.

Modalities of refusal to provide data

The interested party may refuse to give the Data Controller his personal data since the provision is optional, however, the compilation of the fields indicated as mandatory is essential to receive feedback to communications, reports, requests sent to us; any refusal to grant may compromise the successful outcome of the contact request.

Possible recipients of the data

The personal data processed by the Data Controller will not be disclosed, or will not be disclosed to indeterminate subjects, in any form, including that of their making available or simple consultation.

They may, however, be communicated to the staff of Sky Star Services S.r.l. as "authorized persons" and to those who collaborate with it for the purpose of processing your request.

Data transfer

The Data Controller also states that it does not intend to transfer the data to a third country outside the EU or to an international organisation outside the EU. Personal data are stored on servers located within the European Union. It remains in any case understood that the Data Controller, if necessary, will have the right to move servers even outside the EU. In this case, the Data Controller hereby ensures that the transfer of non-EU data will take place in accordance with the applicable legal provisions, subject to the stipulation of the standard contractual clauses provided by the European Commission.

Place of processing

The data collected are processed at the offices of the Data Controller

Data Retention Period

The Data Controller retains and processes personal data for the time necessary for the processing and management of the request received and subsequently, will be deleted if their storage is not otherwise justified.

Rights of the person concerned

In relation to the processing carried out you are guaranteed the rights referred to in Articles 15-22 of the GDPR and, therefore, may request access to your personal data and rectification or erasure of the same or restriction of processing concerning you or to object to their processing, in addition to having the right to portability of data processed in electronic format

Requests relating to the exercise of rights must be sent to the Data Controller who will verify within the deadline referred to in art. 12 of the GDPR.

At any time you can lodge a complaint with the Italian Data Protection Authority, Piazza Venezia n. 11, 00187 Roma, garante@gpdp.it.

Withdrawal of consent

With reference to art. 6, paragraph 1, letter a) and art. 9, paragraph 2, letter a) of GDPR 679/16, the data controller informs the data subject that he has the right to revoke at any time any consent given without affecting the lawfulness of the processing based on the consent given before the revocation.

Automated decision-making processes

The Data Controller does not process the data sent which consist of automated decision-making processes.